

News

Ombudsman webinars on complaints handling

12 September 2023

The Legal Ombudsman is holding a series of webinars on complaints handling.

Ombudsman webinars are free to attend and are available to professionals who work for a firm regulated under the Legal Services Act. They are an opportunity to meet investigators and ombudsman, find out how they work and review your own practice.

The subjects and dates are:

Personal injury and litigation – 19 September

Residential conveyancing – 27 September

Family law, and wills and probate – 11 October

Go to the [Ombudsman's website](http://www.legalombudsman.org.uk/information-centre/learning-resources/training-and-events/) [http://www.legalombudsman.org.uk/information-centre/learning-resources/training-and-events/] for further information and to book your place.